

# CASE STUDY: BUCKINGHAMSHIRE

## HEALTHCARE NHS TRUST

### QlikView drives productivity and efficiency improvements at Buckinghamshire Healthcare

Buckinghamshire Healthcare NHS Trust provides a wide range of high quality acute and community services from three acute hospital sites in Amersham, Stoke Mandeville and Wycombe, five community hospitals at Thame, Marlow, Buckingham, Chalfonts and Gerrards Cross and Waterside, and a number of community sites across the country.

Specialist services include regional dermatology, allergy and skin cancer centre, burns care and plastics sub-regional centre, cardiac services and the National Spinal Injuries Centre.

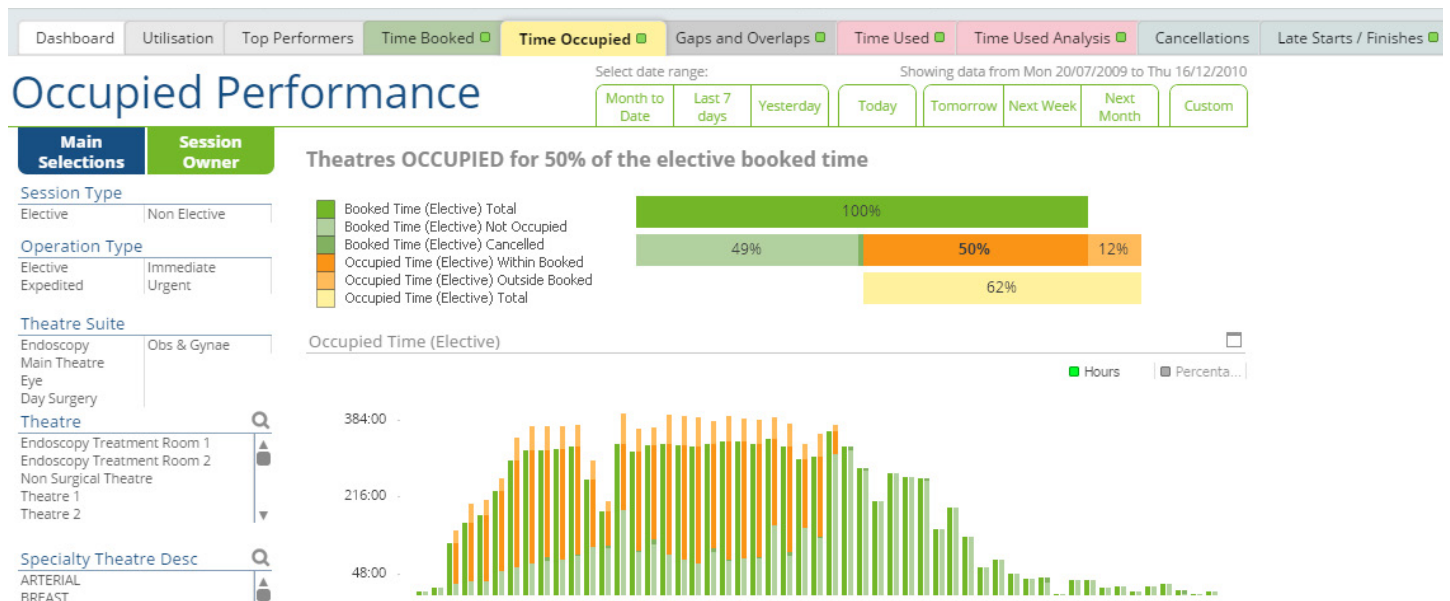
More than 6,000 staff serve residents across Buckinghamshire, Thame (Oxfordshire), Tring (Hertfordshire) and Leighton Buzzard (Bedfordshire) - combined population of 500,000. It serves a much larger population, 1.5m, for burns and plastic services and 14m for spinal injuries.

#### ISSUES:

##### LARGE DEMAND FOR GOOD DATA

Continuing, growing demand for good management information to meet the agendas for efficiency, productivity and data quality improvements.

A huge amount of information reporting is provided - this can be seen as disjointed and delayed. So the challenge is to deliver timely information provided in a consistent, extremely easy to use format.



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# Buckinghamshire Healthcare NHS Trust benefit from QlikView across the whole organisation.

## SOLUTION:

### QLIKVIEW APPLICATIONS

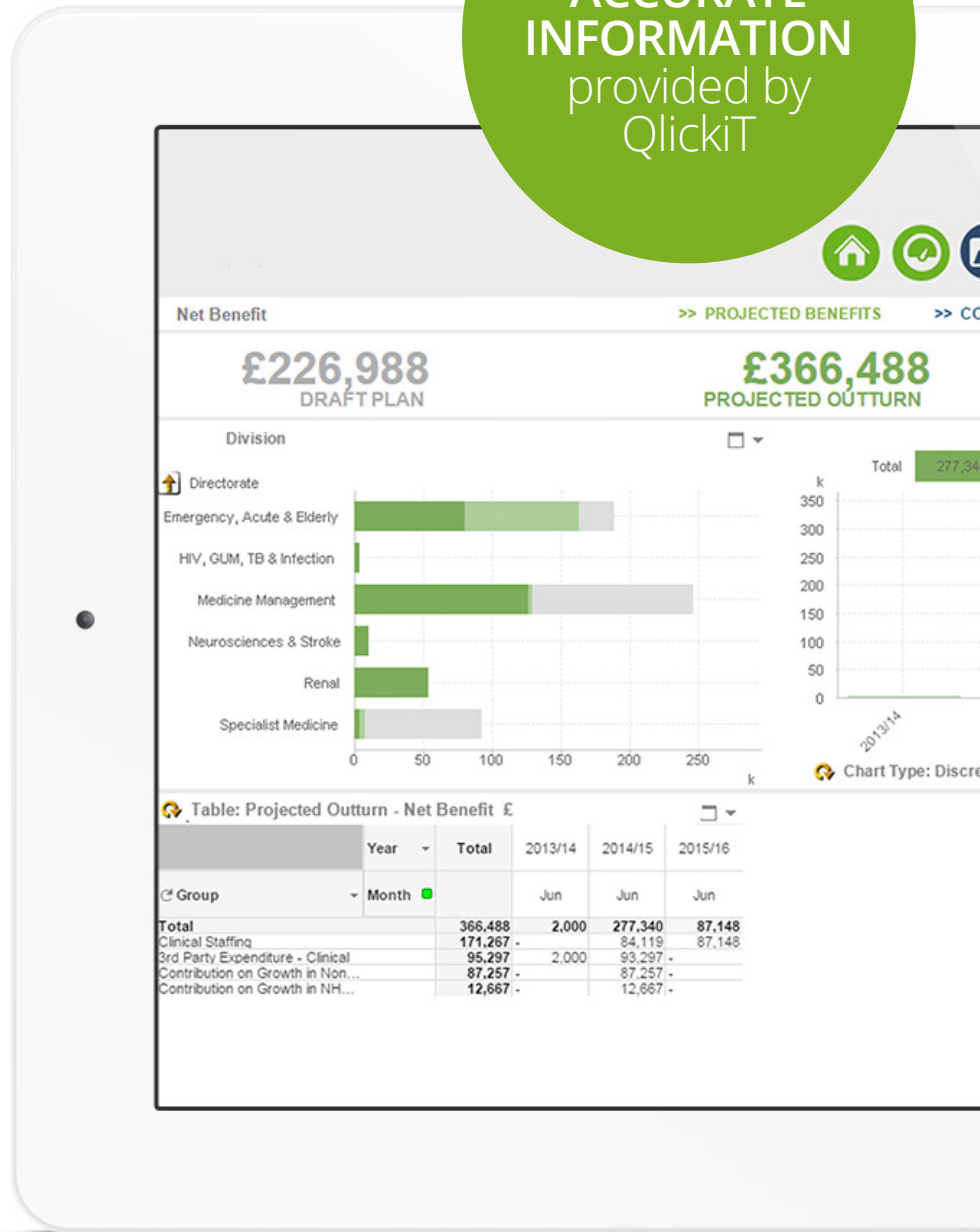
The applications described here have been developed by one analyst in the Information Management and Technology department and one from Finance - neither are developing QlikView full time. One month after training the roll out began.

Key people are now seeing information within seconds rather than days and realising the benefits of better, more timely information that will drive productivity, efficiency improvements leading to better patient care and cost savings.

These departments benefit from QlikView:

- Executive team - High level dashboards
- Consultants - Productivity and activity measures
- Finance - Service Line reporting by division and specialty
- HR - Sickness, absence, starters and leavers details
- Theatres - Utilisation and usage dashboards

**HOLISTIC,  
ACCURATE  
INFORMATION**  
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